

DATASHEET

Managed Network Detection and Response

Proactively hunt for threats across both managed and unmanaged network infrastructure using a trusted partner with proven expertise.

The Awake Labs managed network detection and response (MNDR) is a solution that prevents and mitigates the impact of insider and external threats while minimizing the need to hire additional skilled resources. The solution significantly improves the maturity of your security program by delivering a comprehensive understanding of your attack surface, and then monitoring as well as threat hunting across all that infrastructure, whether on-premise, cloud, internet of things (IoT) or operational technology.

Awake's solution leverages the power of the platform and the network effect of all MNDR customers to identify new threats and quickly secure all customers. The MNDR solution focuses on three key aspects of:

Visibility

Unlike other solutions, Awake provides visibility into managed as well as unmanaged infrastructure including cloud, third-party and contractors and IoT devices.

Expertise

Awake Labs analysts collectively have decades of experience responding to some of the world's most consequential breaches. This eases the burden on customers to hire resources.

Integration

Our team works to implement key integrations in your environment such as the endpoint for further analysis, validation and containment strategies.

Benefits



Improve your risk posture with proactive threat hunting and monitoring across core, perimeter, cloud, IoT, IT and OT



Reduce the cost burden of hiring skilled resources with niche security expertise



Focus on your primary business while Awake Labs prioritizes threats targeting your critical assets



Access industry-leading playbooks for network investigations and remediation

As organization's consider their managed threat hunting and network response needs, key questions include:

Can the solution monitor, detect, and hunt for threats across both managed and unmanaged devices?

Does the solution have a good method for responding to threats to unmanaged devices?

Why Awake Labs



Unmatched Visibility

- See more across cloud, IoT, IT and OT environments
- Detect and respond to threats on third-party, contractor and other unmanaged devices



Advanced Technology

- Access an AI-powered detection and response platform
- Leverage Ava, the world's first cybersecurity expert system for global and vertical-specific insight



Expertise

- Partner with experts that combine hands-on incident response skills, executive management experience and strategic business acumen
- Receive threat analysis and intelligence from Awake's skilled Threat Research group

MNDR Offerings



Awake's MNDR is unique in providing transparency into the security operations approach, detection models and response playbooks. Awake works collaboratively with the customer to customize the delivery to meet their particular needs. The solution includes:

- **Managed network detection and response**

Leverage the power of the Awake Security Platform and skilled resources to extend your security function and monitor and detect new and evolving threats across your environment.

- **Proactive intelligence-driven threat hunting**

The MNDR solution leverages human expertise and research to identify that latest threats from adversaries and insiders, which is used to drive proactive hunts across your network and respond to hidden threats.

- **Partner with Awake Labs analysts & threat researchers**

With Awake's MNDR solution your security team will have access to our professionals who provide insights about the threat and strategies for resolution.

- **Proactive closed loop communication for critical alerts** (email and phone)

Urgency is key to mitigating impact, therefore Awake Labs provides quick response to critical threats to allow you to contain and remediate the incident quickly.

- **Monthly, quarterly, & annual reports**

As a part of the MNDR solution, customers receive regular reports on the threats facing the organization and service performance.

Are we breached?

Are we ready?

Are we resilient?

Awake Labs Service Offerings

Awake Labs helps you answer these questions with confidence by combining human expertise with tried-and-tested methodologies and our advanced AI-based platform. Our practitioners have more than 200 years of collective security experience, including responding to some of the most significant breaches in the world.